

VHIRLWIND

HIGH BREEZE

HIGH BREEZE 100

MAXIMA

MAXIMA 100

ALBATROSS

ENORITA

PORTABLE FANS

FOHNIOA





THE SIMPLE COLLECTION

A budget friendly collection that is stylish yet affordable



Motors





Aluminium Blades







Wood Blades







3 x 1400 A2

3 x 1200 A2

3 x 900 A2

Motor and Aluminium Blade Colours

Black White

Wood Blade Colours

Black White Oak Mahogany

Light Teak Matt Dark Teak Matt Natural

Regulators





Reg1F 5 Speed

Reg1F Legrand 5 Speed

Remotes



RemoteF5 5 Speed

Downrods



230mm downrod in each motor pack Customised lengths up to 6 metres (see page 20)



HighBreeze.

A fully customisable collection to meet all style and decor needs





Customised lengths up to 6 metres (see page 20)

LED

Oyster

Tara

Cleo

Bella

THE POWER COLLECTION

A wood blade collection, inspired by beauty and strength

High Breeze 100



Bent Wood Blades



3 x 1400 PLOE

Palm Leaf Wood Blades



Tear Drop Wood Blades



Palm Leaf Oval Wood Blades



3 x 1400 PLO 3 x 1200 PLO

Palm Leaf Oval Exotic Wood Blades



3 x 1200 PLOE

Motor Colours

Antique Bronze Antique Gold Antique Silver Black White

Silver **Biscuit** French White Matt White Shabby Chic

Gun Metal Brown Radar Green Canvas Green

Wood Blade Colours

Dark Teak Gloss Light Teak Gloss Maple Shabby Chic

White Dark Mahogany Grey Ash (Grey 3) Mahogany Matt White

Exotic Colours

3 x 1200 PLOE

Ash Mahogany Light Teak Dark Teak Lime Wash Walnut

Regulators



Reg2F 5 Speed



Reg2F1S 5 Speed with one light switch

Remotes



RemoteF5 5 Speed



RemoteL5 5 Speed with light on/off



RemoteLD5 5 Speed with light on/off and dimmer

Light Kits

Suitable for energy saving lamps | Colours match the selected motor All lights are dimmabe using the LD5 remote or the Shuttle SDim-T-LED-500W Dimmer Module + Press.



Cleo







Downrods

230mm downrod in each motor pack Customised lengths up to 6 metres (see page 20)

Maxima

Motors

Standard Colours











Trend Colours









Black

White

Silver

Matt White

Rose Gold

Brass

Bronze

Copper

Aluminium Blades













3 x 1400 A2

3 x 1200 A2

4 x 1200 A2

3 x 900 A2

4 x 900 A2

Wood Blades





4 x 1400 A2



3 x 1200 A2







3 x 1400 A2

4 x 1200 A2

3 x 900 A2

4 x 900 A2

Acrylic Blades









3 x 1200mm

Motor and Aluminium Blade Colours

Black Rose Gold White Brass Bronze Silver Matt White Copper

Wood Blade Colours

Radar Green Canvas Green White

Matt White

Shabby Chic Dark Mahogany Mahogany Dark Teak Matt

Light Teak Matt Oak Natural

Regulators



Reg1F

5 Speed







5 Speed





Reg1FSS 5 Speed

Remotes

RemoteF5 5 Speed

Downrods

230mm downrod in each motor pack Customised lengths up to 6 metres (see page 20)







Maxima 100

Motors

Standard Colours







Silver

Matt White



Trend Colours

Rose Gold





Brass



Bronze



Copper

Bent Wood Blades





Reg2FSS

5 Speed



4 x 1500

Motor Colours

Rose Gold Black White Brass Silver Bronze Matt White Copper

Wood Blade Colours

Black White Dark Teak Gloss Dark Mahogany Light Teak Gloss Grey Ash (Grey 3) Maple Mahogany Shabby Chic Matt White

Regulators



Reg2F 5 Speed



Reg2F1S 5 Speed with one light switch





RemoteF5 5 Speed

Downrods



230mm downrod in each motor pack Customised lengths up to 6 metres (see page 20)





Modern industrial style with sleek magnificent appeal

Motors

Standard Colours









Silver

Trend Colours

White

Aluminium Blades



Motor and Aluminium Blade Colours

Black

White

Silver

Regulators







Reg2FSS

5 Speed

Reg2F1S 5 Speed with one light switch

Remotes



RemoteF5 5 Speed

Downrods



230mm downrod in each motor pack Customised lengths up to 6 metres (see page 20)







Standard Colours



Black

Gold

Antique Colours

Bronze

Canvas Green Gun Metal



Silver

Trend Colours



Aluminium Blades



3 x 1200mm

3 x 1200mm





Wood Blades







3 x 1400mm

3 x 1200mm

3 x 900mm

Motor and Aluminium Blade Colours

Antique Bronze Antique Gold Antique Silver Black White

Silver Biscuit French White Matt White Shabby Chic Gun Metal Brown Radar Green Canvas Green

Wood Blade Colours

Black White Mahogany Dark Mahogany Light Teak Matt

Dark Teak Matt Matt White Shabby Chic Radar Green

Canvas Green Oak **Biscuit** Natural

Regulators



Reg1F 5 Speed



Reg1F1S 5 Speed with one light switch



Reg1FLeg 5 Speed



Reg1F1SLeg 5 Speed with one light switch Legand

Remotes



RemoteF5 5 Speed



RemoteL5 5 Speed with light on/off



RemoteLD5 5 Speed with light on/off and dimmer

Light Kits



Bella



Cleo





Oyster



LED

Suitable for energy saving lamps

Colours match the selected motor

All lights are dimmabe using the LD5 remote or the Shuttle SDim-T-LED-500W Dimmer Module + Press.

Downrods



230mm downrod in each motor pack Customised lengths up to 6 metres (see page 20)

Wall Fan



The Solent wall fan is driven by a BLDC, Brushless Direct Current, energy efficcient motor. This oscillating wall fan covers a large area to ensure total air circulation.

The Solent wall fan is perfect for commercial, industrial and residential use.

Features & Benefits

• Intelligent Touch Key Switch

8 Speed settings 4 Timer settings Left & right oscillation key On a 900mm lead cord below fan

• Fully Sealed Motor Housing

Protects the motor from dust damage Keeps the noise level very low

• Energy Efficient

5-52 watt Save electricity by 50-80%

• Elevation Angle

Easily adjusted by pushing the elevation tilt handle up or down.

• Air Delivery

Up to 9 meters

• Timer Function

4 timers to chose from Select the desired timer and your fan will turn off when the timer is reached.

• Intelligent Protection

If the motor or blade becomes entangled, it will pulse 1-10 times and the power will cut off automatically. The fan will have to be unplugged and

re-plugged before it is turned on again.

Colours Available

Black and White.

























If you're looking to cool down smaller areas or personal spaces then the pedestal fan is the perfect choice.

Although small in size, pedestal fans are highly effective. Solent's pedestal fans come with unique, eco-friendly, green blades, housed by either a black or white grill. These not only look stylish and trendy, they're practical too!

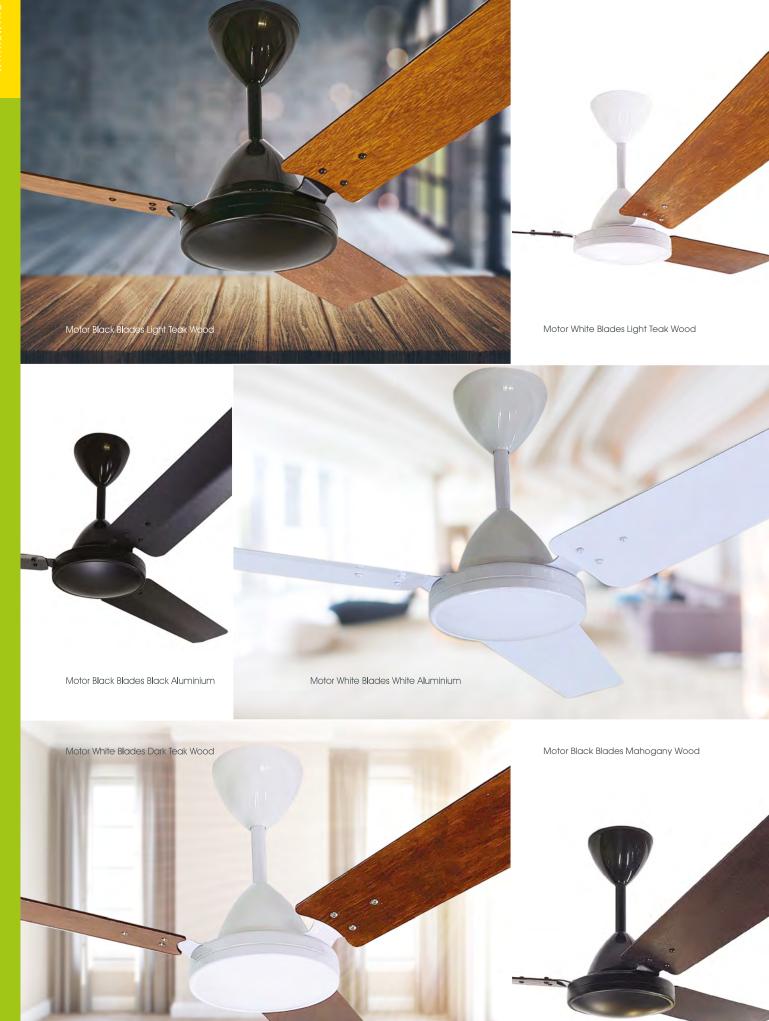
The Solent pedestal fan is perfect for commercial, industrial and residential use.

Features & Benefits

- **Intelligent Touch Key Switch** 6 Speed settings Left & right oscillation key
- Fully Sealed Motor Housing Protects the motor from dust damage Keeps the noise level very low
- **Energy Efficient** 4-43 watt Save electricity by 50-80%
- **Elevation Angle** Easily adjusted by pushing the elevation tilt handle up or down.
- **Air Delivery** Up to 9 meters
- Intelligent Protection

If the motor or blade becomes entangled, it will pulse 1-10 times and the power will cut off automatically. The fan will have to be unplugged and re-plugged before it is turned on again.

Colours Available Black and White.



fresh air

12 | www.solent.co.za / /A breaths





Blades Antique Bronze Aluminium



Motor Black Blades Mahogany Wood







Motor Radar Green Blades Mahogany Wood







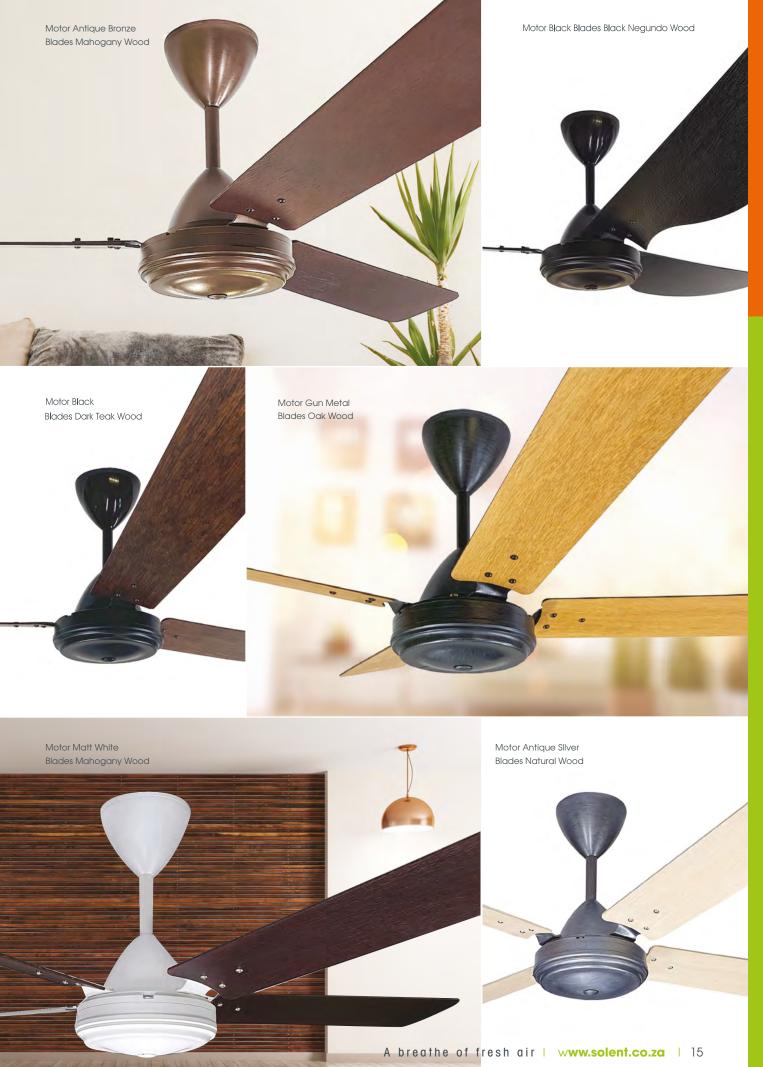






Motor Black Blades Antique Bronze Aluminium







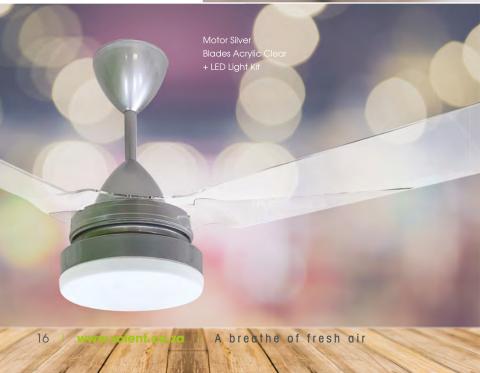
Motor Rose Gold Blades Black Aluminium + Cleo Light Kit



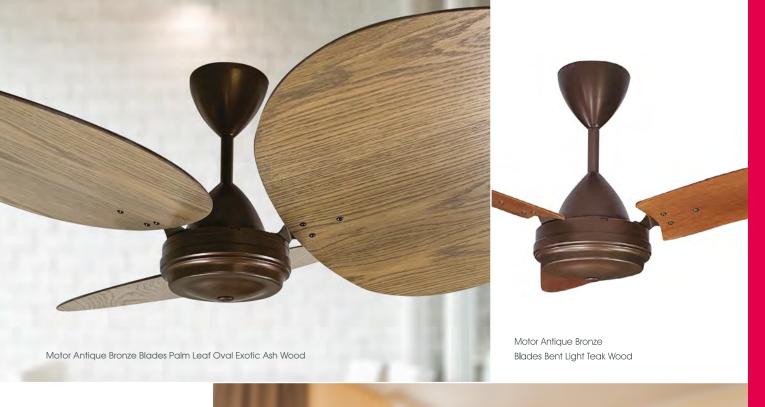
Motor Antique Bronze Blades Antique Bronze Aluminium + Cleo Light Kit

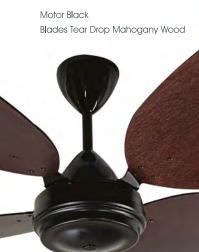






















Motor Brass Blades Brass Aluminium





Motor Matt White Blades Matt White Aluminium



Motor Silver Blades Acrylic Clear







Motor White Blades Bent Light Teak Wood

Motor Copper Blades Bent Dark Teak Wood





Motor Black Blades Bent Light Teak Wood



Motor Bronze Blades Bent Light Teak Wood







Motor Silver Blades Silver Aluminium







Motor White Blades White Aluminium



Motor Black Blades Black Aluminium



Capacitors



Motor Whirlwind SPcap1.6µF



Motor High Breeze SPcap2.25µF

Motor High Breeze 100 SPcap3µF

Speed Modules



Operate 1 Fan Only 5 Speed



Operate 2 Fans 5 Speed



Operate 3 Fans 5 Speed

Remote Receivers



Remote ReceiverF5 5 speed only



Remote ReceiverL5 5 Speed + Light On Off



Remote ReceiverLD5 5 Speed + Light On Off + Dimmer

U Hook & Shackle



SPHook



SPShackle

Glass Shades



SPshade0



SPshadeC



SPshadeB



SPshadeT



SPshadeL

SPECIALISED 5 SPEED REGULATORS



Reg2F/3F Operate 2 or 3 Fans



Reg2F1S/3F1S + 1 light switch Operate 2 or 3 Fans



Reg1F1Dim50





Shuttle SDim-T-LED-500W Dimmer Module + Press*



Reg 1FSS Operate 1 Fan





Via a remote control

- A two-way toggle switch is required.
- The toggle switch must be installed on the motor cup.
- Wiring is required from the remote receiver, to the two-way toggle switch and from the toggle switch to the connection point on the connection block on the motor.

*Use with Solent under fan LED light & dimmable ES LED lamps. See page 22 for more info.

Customized regulators available on request







Reg1Fx21Lx1 2 speed regulators + 1 light switch



Reg1Fx2Lx2 2 speed regulators + 2 light switch

TECHNICAL

- **Comfort** A ceiling fan creates a sense of quiet enjoyment and ease, making your life a lot more comfortable.
- Style Personalise your ceiling fan by selecting your motor model, blade set, accessories and finishes from our extensive collection.
- Cool Elevate your lifestyle to a cool and fashionable level with a Solent ceiling fan.
- **Colour** finishes are listed under three categories:

Standard - Black and white

Antique - Bronze, gold and silver

Trend - Exclusive colours detailed in the brochure. Specialised colours are available on request.

- Outdoor Use Ceiling fans can be used on verandas or patios but must not be exposed directly to water. Exposure to direct sea air will cause corrosion.
- **Effective cooling** Solent ceiling fans provide highly effective cooling by creating a wind chill which makes you feel cooler by accelerating evaporation of perspiration on your skin. It does not lower the temperature of the room.

- Mosquito deterrent The number one mosquito deterrent is a ceiling fan as mosquitoes are weak fliers and shy away from wind.
- After sales back-up Solent provides an exceptional back-up service.

All defective motors or parts must be reported in writing to Solent Trading cc by completing in full the Faulty Fan Report, which can filled and submitted from our website, www.solent.co.za

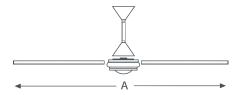
- Authority on ceiling fans We offer expert technical advise and assistance.
- Installation of ceiling fans must be carried out by a certified technician or electrician.
- Warranty Solent offers a 3 year no nonsense warranty which is valid on conditions of proper installation.
- Reverse Function Additional wiring and a two-way toggle switch is required if using a remote control. Refer to page 21.

MOTORS

- Maintenance free & silent operating Crompton Greaves Superbrand motors ensures noise-free cooling.
- Energy efficient & environmentally friendly Consumers are choosing ceiling fans over air conditioners, the desire to lead a greener lifestyle and save big on energy costs is reason enough.
- Letter of Authority All models have been tested and comply with the compulsory safety specifications.

Motor Models	Number of Blades	Reverse Option	Light Kit Option	Colour Finishes	Power Input	Current Amps
Whirlwind	3	No	No	Standard only	60w	0,30
High Breeze	3 & 4	Yes	Yes	Standard, Antique & Trend	75w	0,33
High Breeze 100	3 & 4	Yes	Yes	Standard, Antique & Trend	100w	0,50
Senorita	3	Yes	Yes	Standard, Antique & Trend	80w	0,33
Maxima	3 & 4	Yes	No	Standard & Trend	75w	0,33
Maxima 100	3 & 4	Yes	No	Standard & Trend	75w	0,33
Albatross	3 & 4	Yes	No	Standard & Trend	100w	0,50





BLADES

Blase Sweep Dimensions

Aluminium Blades					
BA90	900mm				
BA120	1200mm				
BA140	1400mm				
BA165	1650mm				
BA210	2100mm				

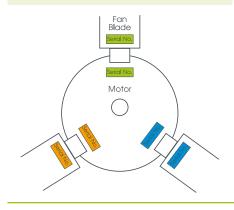
Wood Blades

BW90	900mm
BW120	1200mm
BW140	1400mm
BW150	1500mm
BW180	1800mm
BW200	2000mm

Ceiling Blade shank В Fan Blade

What is the proper way to install wooden blades?

- It is recommended that you mount the ceiling fan motor to the fixing point before attaching the blades.
- Each motor is paired with its own set of wooden blades, be careful not to mix up the sets if you have purchased more than one set of wooden blades.
- Match the serial number on the blades with the serial number on the motor to ensure that you have paired the correct sets together.
- Match the colour on the blades with the colour on the motor.



Blade Sweep Selection

The rule of thumb below is a general guide for ceiling fan sizing based on you room's dimensions. To achieve effective cooling in a room, ceiling fans must be strategically installed where people congregate.

Rule of Thumb

Riade Sweep	For rooms up to	
900mm	9 Square Meters	(3mx3m)
1200mm	12-16 Square Meters	(4mx3m/4m)
1400mm	20-25 Square Meters	(5mx4m/5m)
1500mm-1650mm	30-36 Square Meters	(6mx5m/6m)
1800mm	36-48 Square Meters	(6mx7m/8m)
2000mm-2100mm	48-54 Square Meters	(6mx8m/9m)

Fan Imbalance

In the unlikely event of your fan running unbalanced after installation, or after a period of time, there is now an easy way to re-balance.

- Switch off fan
- Use a measuring tape or a carpenters square to measure the distance betweenceiling and the tip of fan blade as shown below.
- Mark on tape or square and repeat with other two blades.
- Carefully bend blade(s) at bracket in the required direction until all three blades measure precisely the same distance to ceiling.
- Your fan should now run smooth and balanced.
- Precisely balanced Each blade in the set is the same weight which ensures that the fans are wobble free.
- Aluminium Corrosion resistant and aerodynamically shaped, providing highly effective cooling.
- **Wood** Marine ply and weather resistant ensures no swelling, sagging or distortion. Designed for optimal air delivery but less effective than the aluminium blade.
- Air Delivery and Fan Speed Vary greatly depending on the number of blades, blade sweep and blade material. Wood blades will spin slower than aluminium blades.
- Blade sets Number of blades vary for each motor model. More blades does not necessarily mean more air delivery but can be more aesthetically pleasing than a three blade fan.
- **Blade sweep** The overall diameter from blade tip to blade tip.
- **Blade sweep selection** use the following rule of thumb.
- Safety Take into account that the blades need to be clear of open cupboard doors, not be within reach of bunk beds and not cross over any lighting as it may cause a flickering effect.

TECHNICAL

DOWNRODS

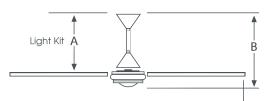
Downrod Dimensions

- Standard 230mm downrod, shackle assembly and hanging u hook are supplied with each fan.
- **Longer downrods** longer lengths are 450mm and 900mm.
- Customised length downrods are available up to 6 metres.
- No wobble or movement when using long downrods.
- **Shorter downrods** of 170mm can be used on certain models, however the fan will be prone to wobbling and less effective air delivery.



Downrod Lengths

170mm | 230mm | 450mm | 900mm | Custom made up to 6m



Downrod Dimensions

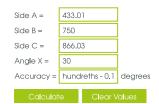
Downrod	A (mm)	B (mm)
170	260	330
230	320	390
450	520	590
900	970	1 040

What minimum downrod length A must I use on a pitched ceiling of X degrees and a fan with a B mm sweep (half of the overall sweep)?

Go to www.pagetutor.com/trigcalc/trig.html and use the guide below to fill out the table on the website.

Right Triangle Trig Calculator

Fill in two values and press CALCULATE. The other two values will be filled in. You may adjust the accuracy of your results



Side A = Minimum Downrod Length

= 433mm - Round length up (450mm)

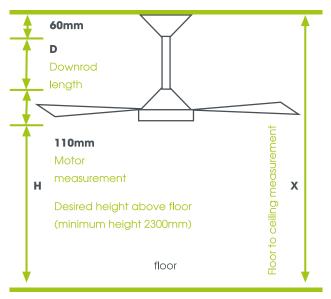
Side B = Sweep/2 = 1500mm/2 = 750mm

Angle $X = Pitch = 30^{\circ}$

Thus minimum Downrod Length = 450mm

Downrod Length Calculation

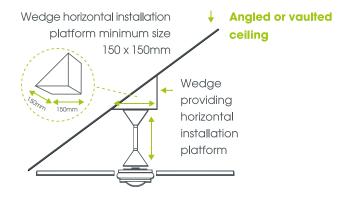
- Minimum height regulation For safety reasons fan blades should not be lower than 2300mm above floor level.
- Maximum height installation No restrictions, however fans mounted too high will affect the cooling efficiency.



D = X - (H + 170mm)

Downrod installation on an angled/vaulted ceiling

- Install a wedge that provides a horizontal surface for attaching the downrod.
- Downrod must be long enough to prevent the blades from hitting the sloped ceiling.



Downrod must be long enough to prevent the blades from hitting the sloped ceiling



LIGHT KITS

- Optional Easy to fit. Light kit metal base matches the motor colour.
- Turning lights off Use a separate light switch at the wall regulator or RemoteL5 or LD5.
- Lamp holders are suitable for Edison Screw (ES) incandescent and Energy Saving Lamps. LED Light Kit is dimmable.
- Brown and blue wires provided with the motor for the light should be removed if a light kit is not used.

Code	Туре	Lamp Volts	Lamp Holders Quantity	Lamp Holder Type	Lamp Wattage	Lamp Type
LKB	Bella	250V	3	GU10	3 x 50W	Dichroic
LKC	Cleo	250V	2	ES	2 x 60W 2 x 15W	Incandescent Energy Saver
LKO	Oyster	250V	2	ES	2 x 60W 2 x 15W	Incandescent Energy Saver
LKT	Tara	250V	2	ES	2 x 60W 2 x 15W	Incandescent Energy Saver
LKLed	LED	12v	0	Silicon Semi Conductor	24 x 0.5W	LED3200K

FORWARD/REVERSE CONNECTION

Reverse the direction of the Solent ceiling fans with the handheld remote control or wall regulator.

The High Breeze, High Breeze 100, Brushed Aluminium, Novelty and Senorita fan models have a connection point on the connection block at the motor for the reverse option.

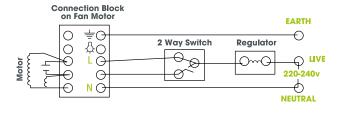
How to reverse the direction of your Solent ceiling fan

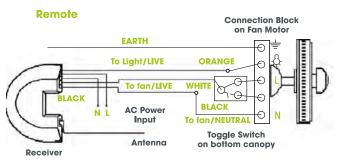
Via a wall regulator | Additional wiring and switch options will have to be used for this function. The electrician will need to connect a 2nd wire from the regulator wall box to the fan to enable the reverse option. The 1st wire will provide the forward function and the 2nd wire will offer the reverse function. A 2 way switch will have to be used to switch between the directions. NB It is advisable to request the reverse option at time of order so that we can provide the wall regulator with a 2 way light switch. Alternatively the qualified installer can replace the one way light switch with a two way switch at time of installation.

Via a remote control | Additional wiring will NOT be required but a two way toggle switch will be required. The toggle switch must be installed on the motor cup. Wiring is required from the remote receiver, which is housed in the ceiling cup, to the two toggle switch and from the toggle switch to the connection point on the connection block at the motor, NB It is advisable to request the reverse option at time of order so that we can provide and install the toggle switch on the motor cup.

See wiring and connection diagrams on the right.

Wall Regulator





TECHNICAL

REGULATORS

- Aesthetically pleasing Cover plate is white in colour, customisable colours on request. Flush or wall mounted.
- Single regulators can only be used to operate one fan.
- Multiple regulators are available for operating more than one fan.
- **Electronic regulators** will cause the fans

to make a noise.
Light switches or dimmers can be added to the regulators.
The Shuttle SDim-T-LED-500W Dimmer Module is to be used with Solent under fan LED light and dimmable ES LED lamps.
The Dimmer Press button acts as an on/off switch and dims or brightens the light when held down.

Type

One Fan

Two Fans

Three Fans

Voltage

Input

250V

Max Fan

Load

W08

160W

240W

Electrical

Control System

Capacitance

Speed

Settings

5

5

5

Code

Reg1F

Reg2F

Reg3F

Reverse option can be used by installing a 2 way switch at the wall regulator.

REMOTE CONTROLS

The Solent 5 speed remote controller must be paired with the fan after instalation.

Transmitter & Receiver Pairing

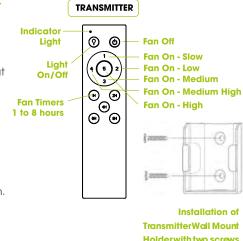
Pairing 1 Transmitter to 1 Receiver (Single Fan)

- 1. Switch ON the Isolator/Light Switch for the fan.
- 2. Within 30 seconds of switching the Isolator/Light Switch ON, press the FAN OFF button until the fan starts rotating.
- 3. Pairing is now complete.

Pairing 1 Transmitter to Multiple **Receivers (Multiple Fans)**

- 1. Each fan must be paired individually and must have its own Receiver and own Isolator/Light Switch.
- 2. Start pairing by switching the Isolators/Light Switches OFF for all the fans
- 3. Switch ON the Isolator/Light Switch for the fan you are pairing.
- 4. Within 30 seconds of switching the Isolator/Light Switch ON, press the FAN OFF button until the fan starts rotating.

- 5. Pairing is now complete for that
- Switch OFF the Isolator/Light Switch for the fan you have just paired, this will store it to memory.
- 7. Move to the next fan, using the same Transmitter, perform points 1 to 5 to pair the 2nd fan. Use this method to pair each fan until all fans are paired.
- There are 5 Timers The Timer must be set while the fan is in rotation and it can be set on any speed. Press the desired Timer to put the fan in sleep mode and the fan will turn off when the selected Timer is reached.
- Do not use a remote simultaneously with a wall regulator.
- Reverse option can be used by installing a 2 way toggle switch in the bottom canopy.
- Room lights can be operated by the Remote L4RF and LD4RF.
- Maximum light load 300 watts. (6 x 50watt downlighters)



- **Dimmer remote** to be used with dimmable energy saving lamps. Use Solent LD5 remote control to dim Solent LED Dimmable Light Kit.
- **Receiver Memory Function After** a power outage or a tripped circuit breaker, the fan will default to Fan ON. The fan will run at the speed that was last saved in memory.
- **Battery supplied** Your remote control is ready for use after battery installation.
- **Receiver Range** Approximately 10 metres.

Code	Туре	Voltage Input	Max Fan Load	Max Light Load	Electrical Control System	Speed Settings
RemoteF5	No Light	250V	100W		Capacitance	5
RemoteL5	Light On/Off		100W	300W		5
RemoteLD5	Dimmer		100W	300W		5





THREE YEAR LIMITED WARRANTY

WARRANTY

Solent Trading makes the following limited warranty to the user/purchaser of this Solent Ceiling Fan:

- 1. Fan Motor: If your Solent Ceiling Fan motor fails within three years from the original purchase, due to a defect in material or workmanship, the labour to repair or replace the motor will be provided free of charge. Purchaser will be responsible for all costs after the three-year period.
- 2. Fan Accessories: The 3 year warranty does not extend to fan accessories such as remote controllers, wall controllers, light fittings (including glass light shades) that have been fitted during or after the original ceiling fan installation. Globes are not covered under warranty.
- 3. What's not covered: Any changes to painted finishes due to climate conditions or other circumstances deemed to be beyond the control of Solent are not covered under this warranty. Outdoor use where the Solent ceiling fan/s are exposed directly to water, moisture or corrosive conditions are not recommended or covered under this warranty; proceed at your own risk as outdoor use will void the warranty.
- 4. What will void my warranty: This warranty is void and does not apply to damage from improper installation, neglect, accident, misuse, no serial number or as a result of any modification. The use of remote controllers, wall controllers or light fittings which are not Solent approved and branded will subsequently void the warranty.
- 5. Exclusive Remedy: It is understood that any repair or replacement is the exclusive remedy available from Solent Trading cc. There is no other expressed or implied warranty. Solent Trading cc hereby disclaims any and all implied warranties, including, but not limited to those of merchantability and fitness for a particular purpose to the extent permitted by law. Solent Trading cc will not be liable for incidental, consequential, or damages arising out of or in conjunction with product use or performance, except as may otherwise be accorded by law. This warranty gives you special rights.
- 6. General Fan Operation: A certain amount of wobble and noise is normal and should not be considered a problem or a defect.
- 7. Reporting a faulty fan: All defective motors or parts must be reported in writing to Solent Trading cc by completing in full the Faulty Fan Report. Visit www.solent.co.za/report_faulty_fan to submit a Faulty Fan Report.

RETURNS POLICY

- Under no circumstances may a ceiling fan be returned without prior authorisation from Solent Trading cc. The receipt of purchase, or invoice number must accompany authorised returns. The fan to be returned must be properly packed to avoid damage in transit.
- All returns will incur a 10% handling fee.

REPORTING A FAULTY FAN

To submit a Faulty Fan Report, click on "Report A Faulty Fan" on our website and follow the steps below - www.solent.co.za/report_faulty_fan

- 1. Complete the Retailers Details in full.
- 2. Fill out the End User OR Contact Person on Site and Installer Details.
- 3. Upload the retailer's invoice, photos or videos that pertain to the Faulty Fan Report, you can upload multiple attachments.
- 4. Provide a full description of the faulty fan by ticking the relevant boxes.
- 5. Provide a Full Description of the Ceiling Fan Fault in the next step.
- 6. Click the Submit button.

That's it! It's quick, easy and stress-free!

Once you have submitted the report, you will receive an email from Solent confirming that we have received your Faulty Fan Report (FFR) and one of our consultants will be in touch.

If you are unable to view the page correctly, hold down the CTRL button and press F5 on your keyboard, simultaneously, to refresh your page.

If you have any questions, please don't hesitate to contact us on 031 563 4600 or email us at faultyfans@solent.co.za





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